

RapidShot Privacy Policy

Last updated: 9/17/2020

RapidShot North America, Inc., located at 11677 Chillicothe Rd. Unit 2, Chesterland, OH 44026 (“us”, “we”, “our,” or “RapidShot”) operates [www.rapidshot.com] (the “Website”) and the RapidShot mobile application and related services (collectively, the “Services”).

This page informs you of our policies regarding the collection, use and disclosure of Personal Information when you use the Services.

BY VISITING THE SERVICES, YOU EXPRESSLY CONSENT TO THE PROCESSING OF YOUR PERSONAL INFORMATION ACCORDING TO THIS PRIVACY POLICY. IF YOU DO NOT AGREE WITH OUR POLICIES AND PRACTICES, YOUR CHOICE IS TO NOT USE THE SERVICES. YOUR PERSONAL INFORMATION MAY BE PROCESSED IN THE COUNTRY WHERE IT WAS COLLECTED AS WELL AS OTHER COUNTRIES (INCLUDING THE UNITED STATES) WHERE LAWS REGARDING PROCESSING OF PERSONAL INFORMATION MAY BE LESS STRINGENT THAN THE LAWS IN YOUR COUNTRY. BY UPLOADING PERSONAL INFORMATION TO THE SERVICES You warrant that you have the right to transfer such information outside your country and into the United States.

Children's Privacy

We require consent from a parent or guardian before we collect the personal information of children under 13 years of age. If you are the parent or guardian of a child under 13 years of age, please review our Children’s Privacy Policy located at <https://www.rapidshot.com/childensprivacypolicy.php>. If we learn we have collected or received personal information from or about a person under 13 without parental consent, we will delete that information. If you believe we might have any information from a person under 13 without parental consent, please contact us at accounts@rapidshot.com.

Children between the ages of 13 and 18 may only use the Services under the direct guidance and supervision of a parent or guardian who has accepted this policy on their behalf.

The Information We Collect

Registering and Using the Services

If you register to use the Services and create a profile, or provide us information through other sources including, but not limited to, events, surveys, social media platforms, sweepstakes, contest entries, customer contact centers, local providers, you may voluntarily give us certain information about yourself such as name, email address, phone number, gender, postal address, profile picture, handedness, birthday, photos, videos, or other information (“Profile Information”). When you use the Services, the RapidShot system will automatically collect and track information about your performance metrics.

If you're using the Services on your mobile device, you may also choose to provide us with location data.

Website Access and Log Data

Like most website operators, RapidShot collects non-personally-identifying information of the sort that web browsers and servers typically make available, such as the browser type, language preference, referring site, and the date and time of each visitor request when visitors use the Services. RapidShot's purpose in collecting non-personally identifying information is to better understand how RapidShot's visitors use the Services. From time to time, RapidShot may release non-personally-identifying information in the aggregate, e.g., by publishing a report on trends in the usage of its Services. RapidShot also collects potentially personally-identifying information like Internet Protocol (IP) addresses and may collect statistics about the behavior of visitors to the Services. For instance, RapidShot may monitor the Services to help identify spam. We also may use these technologies to collect information about your online activities over time and across third-party websites or other online services (behavioral tracking).

In addition to log data, we may also collect information about the device you're using to access the Services, including the type of device, the operating system, device settings, device identifiers and crash data. Whether we collect some or all of this information often depends on what type of device you're using and its settings. To learn more about the information your device makes available to us, please review the policies of your device manufacturer or software provider.

We do not collect personal information automatically, but we may tie this information to personal information about you that we collect from other sources or you provide to us.

In addition, we may use third party services such as Google Analytics that collect, monitor and analyze this type of information in order to increase the Services' functionality. These third party service providers have their own privacy policies addressing how they use such information.

Cookies

Cookies are files with a small amount of data, which may include an anonymous unique identifier. Cookies are sent to your browser from a web site and transferred to your device. We use cookies to collect information in order to improve our services for you. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. The Help feature on most browsers provides information on how to accept cookies, disable cookies or to notify you when receiving a new cookie.

If you do not accept cookies, you may not be able to use some features of the Services and we recommend that you leave them turned on.

Remarketing Vendors

We also use remarketing cookies to advertise on third party web sites, such as Twitter and

Facebook, after you use the Services.

How We Use Your Information

We use the information we collect to provide you full access and functionality of the Services. Accordingly, your information may be used for the following purposes: (i) to provide and improve our services, features and content; (ii) to administer your use of our services and accounts; (iii) to enable users to enjoy and easily navigate the Services; (iv) to better understand your needs and interests; (v) to fulfill requests or to respond to questions or comments you may make; (vi) to personalize your experience; (vii) to provide you with announcements, notifications and advertisements related to your interests and use of the Services and other communications such as electronic newsletters, promotional e-mails or similar messaging; (viii) to provide service announcements; (ix) to protect against users seeking to hack into the Services; (x) to assess the level of general interest in the Services and (xi) for any other purpose with or without your consent.

How We Disclose Your Information

We may disclose non-personally identifiable aggregated information about our users without restriction

Except as otherwise provided in this policy, we disclose the potentially personally-identifying information you disclose to RapidShot only to those of our employees, contractors and affiliated organizations that (i) need to know that information in order to process it on our behalf or to provide the Services, and (ii) that have agreed not to disclose it to others. Some of those employees, contractors and affiliated organizations may be located outside of your home country and by using the Services, you consent to the transfer of such information to them.

Other than to its employees, contractors and affiliated organizations or as described above, we disclose personally-identifying only when required to do so by law, or when we believes in good faith that disclosure is reasonably necessary to protect the property or rights of RapidShot, third parties or the public at large. If you send us a request (for example via chat, a support email or via one of our feedback mechanisms), we reserve the right to publish it in order to help us clarify or respond to your request or to help us support other users.

In addition, in some cases we may choose to buy or sell assets. In these types of transactions, user information is typically one of the business assets that is transferred. Moreover, if RapidShot or substantially all of its assets were acquired, or in the unlikely event that RapidShot goes out of business or enters bankruptcy, user information would be one of the assets that is transferred or acquired by a third party. You acknowledge that such transfers may occur, and that any acquirer of RapidShot may continue to use your personal and non-personal information only as set forth in this policy.

Links to Other Sites

The Services may contain links to other sites that are not operated by us. If you click on a third party link, you will be directed to that third party's site. We strongly advise you to review the

Privacy Policy of every site you visit.

We have no control over, and assume no responsibility for the content, privacy policies or practices of any third party sites or services.

Choices About How We Use and Disclose Your Information

Under the General Data Privacy Regulation, you have the following rights with regard to your personal information: (i) the right to be informed; (ii) the right of access; (iii) the right to rectification; (iv) the right to erasure; (v) the right to restrict processing; (vi) the right to data portability; (vii) the right to object; and (viii) rights related to automated decision making.

We strive to provide you with choices regarding the personal information you provide to us. We have created mechanisms to provide you with the following control over your information:

- Tracking Technologies and Advertising. You can set your browser to refuse all or some browser cookies, or to alert you when cookies are being sent. To learn how you can manage your Flash cookie settings, visit the Flash player settings page on Adobe's [website](#). If you disable or refuse cookies, please note that some parts of this site may then be inaccessible or not function properly.
- Promotional Offers from the Company. If you do not wish to have your information used by the Company to promote our own or third parties' products or services, you can opt-out by utilizing the "unsubscribe" feature within the email or contacting info@rapidshot.com. If we have sent you a promotional email, you may send us a return email asking to be omitted from future email distributions. This opt out does not apply to information provided to the Company as a result of a product purchase, warranty registration, product service experience or other transactions.

Accessing and Correcting Your Information

You can review and change your personal information using our mobile app. You may also send us an email at info@rapidshot.com to request access to, correct or delete any personal information that you have provided to us. We may not be able to delete your personal information without also deleting your user account. We may not accommodate a request to change information if we believe the change would violate any law or legal requirement or cause the information to be incorrect.

YOUR CALIFORNIA PRIVACY RIGHTS

California Civil Code Section § 1798.83 permits users of the Services that are California residents to request certain information regarding our disclosure of personal information to third parties for their direct marketing purposes. To make such a request, please send an email to info@rapidshot.com or write us at:

RapidShot North America, Inc.
11677 Chillicothe Rd. #2

Chesterland, OH 44026

Changes to This Privacy Policy

We reserve the right to modify this privacy policy from time to time without notice. Please review this privacy policy each time you visit the Services so that you will be apprised of any changes. Your continued use of the Services subsequent to any posted changes to this Policy means you accept those changes. We will provide notice to you if these changes are material and, where required by applicable law, we will obtain your consent.

Contact Us

If you would like to: access, correct, amend or delete any personal information we have about you, register a complaint, or simply want more information contact us at info@rapidshot.com or by mail to RapidShot North America, Inc., 11677 Chillicothe Rd. Unit 2, Chesterland, OH 44026.